



KINETIC CALENDAR

Kinetic Calendar Features & Benefits

FEATURE	BENEFIT
CALENDAR PUBLISHING	
Ability to display events from any BMC® Remedy® form	The ability to display any time- or date-based information from BMC Remedy in a familiar calendar interface simplifies task management, makes the information easier to see in the context of other related events, and enables non-BMC Remedy users to view BMC Remedy event details.
Ability to display extra information about an event from a separate BMC Remedy data form	Enables any user with permission to view BMC Remedy event information, as well as additional information related to that event from other forms, without logging in to BMC Remedy.
Ability to set a calendar's visibility as public or private	Provides managers with the ability to create public, private or group calendars, as well as to control access to calendars based on user role. Private calendars can be made viewable by specified BMC Remedy privilege groups.
Ability to assign roles for creating and modifying events	Gives managers the ability to assign user roles per calendar, limiting rights to "view only" or giving selected users the ability to add and change events.
Ability to display events from multiple BMC Remedy forms on the same calendar	Enables managers to group related events on a single calendar, even if the underlying information is spread across different BMC Remedy forms. This makes it easy to display similar, related or connected events in a single calendar interface.
Ability to display events for other calendars	Allows managers to display single events on multiple calendars. For example, a specific budget meeting can be displayed on all relevant department calendars even if the event was originally created on an accounting calendar.
CUSTOMER EXPERIENCE (WEB)	
All public calendars are conveniently listed and accessible from a single page	Easily provide all of the users in your organization with a single point of access to all calendars that are marked as viewable to everyone.

KINETIC DATA

235 EAST SIXTH STREET, SUITE 400B
ST. PAUL, MN 55101
WWW.KINETICDATA.COM



KINETIC CALENDAR

FEATURE	BENEFIT
Authorized users have the ability to create and modify events	Enables users with permission to easily add and change events on a specified calendar right from the Kinetic Calendar interface—no BMC Remedy administration skills are required.
Authorized users have the ability to display all the calendars they belong to on a single “My Calendars” view	Provides individual users with a single point of access to all public, private and group calendars on which they have been assigned a calendar role.
Individual calendar visibility may be toggled with a single mouse click.	Simplifies event viewing for users by letting them easily show or hide events with a single mouse click. For example, if you belong to multiple calendars, your “My Calendar” view could be cluttered with many events. Clicking the checkbox next to any of the calendar names in the legend instantly hides all of the events for that calendar. This gives you a convenient way to view multiple calendars from a single view but also selectively hide events so you can focus on the most critical.
Daily, weekly and monthly views are available with a single mouse click.	Quickly toggle among views of event-based data from BMC Remedy or any connected application for planning purposes.
Color-coded legend to easily link events with a calendar when displaying multiple calendars	Enables users to easily determine which calendar an event belongs to by simply matching the event color to the calendar color in the legend.
AUDITING	
Provides auditing on changes to calendar templates, calendar resources (users), event type templates and event data	Provides managers with a complete audit trail of any changes made to active calendars—who made the change, what type of change was made, and when it was made, to help prevent erroneous changes and track event-related developments.
ENVIRONMENT	
Built on BMC Remedy Action Request System (ARS)	Kinetic Calendar was developed to take advantage of your existing IT environment. Because it's built on BMC Remedy, it enables you to easily display event-related information from BMC Remedy forms and take advantage of the underlying workflow capabilities to create active calendars.
Supports BMC Remedy ARS version 6.0 and above	Kinetic Calendar works in your current environment, so you can upgrade your BMC Remedy system on your schedule.
Uses BMC Remedy published Java API	Simplifies integration with other third-party applications running on BMC Remedy.
Installs as a standalone web application, which does not have to reside on the same server as BMC Remedy	Simplifies implementation—although Kinetic Calendar is developed in the BMC Remedy environment and designed to take advantage of BMC Remedy data and workflow processes, it can be physically installed on an a different server and works with or without Mid Tier.

KINETIC CALENDAR

FEATURE	BENEFIT
MESSAGING	
Uses the BMC Remedy email system	Enables managers to assign individuals to events with automatic notification, and makes it easy to communicate calendar changes to corresponding BMC Remedy privilege groups.
Can send notifications to calendar users when they are added to a calendar	Automatic user notification of pertinent events simplifies management and keeps everyone on the same page.
Sends notifications to calendar managers if a required event type is not scheduled with a configured number of days	Ensures that calendars are properly maintained and critical tasks are scheduled as required.
Provides the ability to disable notifications for an entire event type	Enables managers to include events on calendars that have no specific individual assigned or that simply don't require automatic user notification.
Provides the ability to disable notifications for an entire calendar	Allows managers to create calendars for a variety of purposes and to use automatic notification only where needed.