KINETICDATA

Kinetic Data helps government agencies modernize processes, deliver faster responses and support the required change for 21st century leadership. Past projects include the following:

USAF 844th

Key Objective: Build account creation service to digitize the USAF 2875

Provided: PDF form automation, approval routing workflow, eSignature integration capabilities.

Department of State

Key Objective: Build a digital portal and integration with case management capabilities to handle J-1 Visa Waiver incidents.

Provided: Digital Experience portal for individuals to report incidents involving J-1 Visa holders and pass the information to the State Department for review and action.

US Army EITaaS

Key Objective: Service portal and service desk consolidation for consistency and scale. Remove named user license requirement.

Provided: Service Catalog and service desk capabilities. CAC Security, Zero Trust model, digital experiences, integrations with 3rd party network & devices.

Federal Reserve

Key Objective: Enterprise request management portal for end users to request enterprise and localized bank services in a single location with consumer-grade experiences.

Provided: Onboarding capabilities, data center requests, service catalog management

Sandia National Labs

Key Objective: Provide for a custom mobile device management solution for employees, contractors and visitors.

Provided: A secure field operations phone management workflow to disable BlackBerry functionality upon entrance and re-enablement based on a custom package download and install method.

Department of State

Key Objective: Support the ambassador transfer process from one consulate to another through self-service automation and IT Service Catalog capabilities.

Scenario: Ambassadors and Dept of State employees abroad transfer locations on a periodic or frequent basis. The global transfer window is aligned to the same time, therefore the State help desk is deluged with requests all at once, creating organizational headaches, delays and lack of services in a timely fashion.

Provided: Kinetic Data provided a self-service portal, service catalog and workflow solutions to streamline the collection of information necessary for the relocation, handled all of the approvals required (with visibility and audit controls in place) and ensured the resources were ready to serve on Day One in the new location.

Navy Marine Corps Intranet (NMCI)

Key Objectives: Reduce the overall cost of delivery of services provided by transforming paper processes to digital experiences.

Provided: Service Portal digital experiences, workflow iterations resulting in increased speed and accuracy of delivered services to the requestor.

US Army CHS

Key Objective: Create Common Hardware Ordering System for departments to request and 'purchase' any type of equipment made available.

Provided: Custom ordering application with STIG certified infrastructure.

Army National Guard

Key Objective: Provide modern digital experience service catalog which is cloned and modified independently for each state National Guard unit.

Provided: Support for each state's National Guard service needs. Manage 'Gold Standard' service catalog and customizations per state level in a multi-tenant environment.