

We work with VAR's and Partners on; GSA MAS, NITAAC's CIO-SP3, GSA STARS III GWAC, GSA VETS 2 GWAC, NASA SEWP, Army CHES and Sole Source/Directed awards to our 8(a) partners.

A few examples:

Defense Information Systems Agency



Key Objective: Create a storefront experience to host and display a complex catalog of services performed for mission partners.

Scenario: The DISA processes over \$4B worth of transactional orders for services ranging from simple IT requests to highly complex, custom needs.

Provided: Kinetic Data provided the front end digital experience platform for DISA contractors to build highly complex ordering flows, incorporating custom logic into every step of the process. Kinetic also became a content management system to house and maintain the descriptions of these services. Kinetic platform also supported a custom built CAC integration.

Missile Defense Agency



Key Objective: Offer a Service Catalog in a highly secure environment.

Provided: On premise service catalog with CAC integration with zero external access. Managed workflow requirements for approvals.

Navy 311



Key Objective: Create a single starting point for all information needs for a better digital experience.

Provided: Enterprise self-service digital portal. Integrated with 3rd party Artificial Intelligence tool to provide type-ahead experience as well as surface relevant recommended services / information to the user. Chat integration offered additional touchpoints for the user.

Result: Of 2 million requests per year, Navy 311 ticket routing was reduced from 24 hours to 20 minutes.

US Army JLTV



Key Objective: Joint Light Tactical Vehicle equipment error repair tracking system for statistical analysis.

Provided: Service event tracking, Security Technical Implementation Guidelines (STIG) compliant; able to scale across multiple departments and physical assets.

US Army Korea



Key Objective: Build dashboards for visibility into existing processes to highlight compliance scores and insights while reducing the manual nature of data collection and representation.

Provided: Workflow automation, SQL database integrations, Custom dashboards, CENTRIXS-K integration; digital transformation from paper to digital processes.

Hanford Nuclear Center



Key Objective: Support the decade-long clean up of nuclear weapons test site using Enterprise Service Portal and Catalog capabilities to handle the request and fulfillment of service needs in support of Dept of Energy mandates.

Scenario: The Hanford Nuclear Center sits on the Hanford Site, a decommissioned nuclear production complex managed by the US Department of Energy. In support of clean up efforts, a massive service catalog is required to handle virtually every request from equipment & supplies to moving infrastructure to supporting in-site police, fire and ancillary vendors.

Provided: Kinetic Data provides a digital Service Portal, with a deep set of service catalog items. Includes data collection and tracking for audit and compliance requirements. Workflow approvals and routing to correct stakeholders is key to efficiencies and project completion.

Kinetic Data helps government agencies modernize processes, deliver faster responses and support the required change for 21st century leadership.