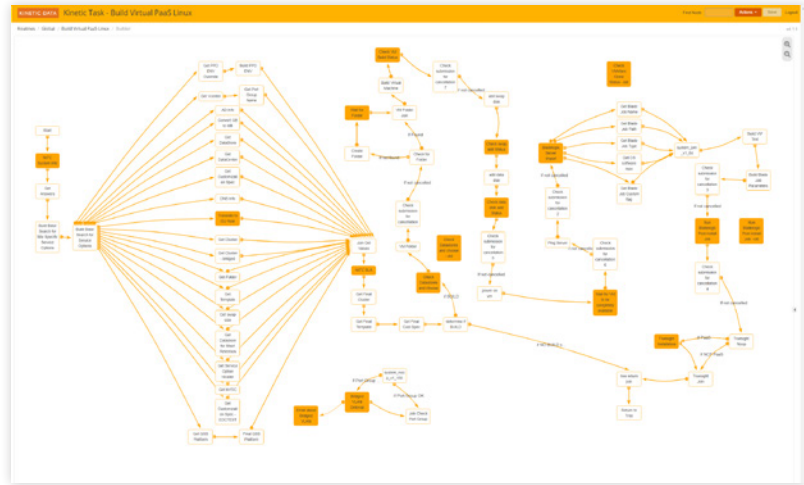


Currently, there are more than a dozen government organizations receiving services from the USDA shared IT service center. They are known for providing enterprise-class infrastructure “as a Service” with top-notch support.

The USDA uses The Kinetic Platform to build custom automation and business process workflow.

The USDA and Kinetic Data created an enterprise service bus between their ITSM platform, the Network Management systems, data center automation platforms and Active Directory. They also were able to build automation models that reduced manual processes within their delivery system.



Server Build Process

Original Form

Updated Form

This solution will enable the team to meet their long-term integration needs. Following the successful pilot, the USDA expanded and continued to improve delivery through automation. They’ve continued to integrate key systems, resulting in lower overhead and faster time to improvement.

The modular design of the Kinetic Platform has allowed for a micro-service framework to be employed at scale. Using common routines enables distributed management of key service functions resulting in quick time to value and continuous improvement. The Kinetic Platform flexibility has been key to the modernization of service delivery.